



PERFORMANCE SCRUTINY PANEL

This meeting will be recorded and the sound recording subsequently made available via the Council's website: charnwood.gov.uk/pages/committees

Please also note that under the Openness of Local Government Bodies Regulations 2014 that other people may film, record, tweet or blog from this meeting. The use of any images or sound recordings is not under the Council's control.

To: Councillors Fryer (Chair), Bebbington (Vice-Chair), Campsall, Forrest, Huddleston, Hunt, Paling and Rattray (For attention)

All other members of the Council
(For information)

You are requested to attend the meeting of the Performance Scrutiny Panel to be held in Committee Room 2 - Council Offices on Tuesday, 19th February 2019 at 6.30 pm for the following business.

Chief Executive

Southfields
Loughborough

11th February 2019

AGENDA

1. APOLOGIES
2. MINUTES OF THE PREVIOUS MEETING 4 - 8

To confirm as a correct record the minutes of the meeting held on 22nd January 2019.
3. DISCLOSURES OF PECUNIARY AND PERSONAL INTEREST
4. DECLARATIONS - THE PARTY WHIP

5. QUESTIONS UNDER SCRUTINY COMMITTEE PROCEDURE 11.6

No questions submitted.

6. SUPPORTING LEICESTERSHIRE FAMILIES 9 - 25

A report of the Head of Neighbourhood Services providing an update on the progress of the Supporting Leicestershire Families (SLF) programme in Charnwood.

7. 2018-2019 QUARTER 3 PERFORMANCE MONITORING REPORT 26 - 73

A report of the Head of Strategic Support providing performance information for the third quarter of 2018-2019 in respect of the Corporate Plan objectives and key performance indicators.

8. GENERAL FUND AND HRA REVENUE MONITORING REPORT 74 - 83

A report of the Head of Finance and Property Services providing the Revenue Outturn position of the General Fund and Housing Revenue Account (HRA).

Includes additional information concerning the age of cumulative debt for tenant arrears as requested by the Panel in its meeting on 22nd January 2019.

9. TENANCY SUPPORT 84 - 90

A report of the Head of Landlord Services providing performance information in relation to tenancy support.

10. HOUSING REPAIRS COMPLAINTS 91 - 95

A report of the Head of Landlord Services providing an update regarding housing repairs complaints.

11. WORK PROGRAMME 96 - 105

A report of the Head of Strategic Support, enabling the Panel to consider its Work Programme, to propose to Scrutiny Management Board any additions, deletions or amendments as appropriate.

MEETING DATES

There are no further meetings of the Panel for 2018/19.

SCRUTINY QUESTIONS

What topics to choose?

- What difference will scrutiny make?
- Is this an area of concern – public/performance/risk register?
- Is this a corporate priority?
- Could scrutiny lead to improvements?
- What are the alternatives to pre-decision scrutiny?

Pre-decision scrutiny

- What is Cabinet being asked to agree?
- Why?
- How does this relate to the overall objective? Which is ...?
- What risks have been identified and how are they being addressed?
- What are the financial implications?
- What other options have been considered?
- Who has been consulted and what were the results?
- Will the decision Cabinet is being asked to take affect other policies, practices etc.?

Basic Questions

- Why are you/we doing this?
- Why are you/we doing it in this way?
- How do you/we know you are making a difference?
- How are priorities and targets set?
- How do you/we compare?
- What examples of good practice exist elsewhere?